



Are you buying from an Authorised Sprintex Dealer?

Sprintex strongly advises customers considering any of our products to confirm that they are purchasing from a Sprintex Authorised Dealer.

It has come to our attention that there are currently a number of online parties and websites falsely or misleadingly representing themselves as authorised dealers for our products.

It is very important for potential customers to be aware that products supplied by these non-authorised sources may not meet Sprintex standards, may not perform to specification and/or may not be eligible for warranty or service support from Sprintex.

Sprintex and its network of Authorised Dealers only offer products which have been specifically designed and manufactured for the markets in which we sell.

At Sprintex, we pride ourselves on the high levels of technical and service support we and our dealer network provide to our customers.

Many unauthorized dealers do not offer any service after the sale. Some may even change their name and location to avoid responsibility for any post-sale technical issues or problems. Products sold by an unauthorized dealer may not be entitled to Sprintex's warranty support.

Similarly, a product a customer purchases which has the serial number removed or altered in any way cannot be serviced.

It is important to note that Sprintex provides warranty support only for products which have been sold through a Sprintex Authorised Dealer and that relevant proof of purchase is required for warranty claims to be considered.

Customers can quickly locate their nearest Sprintex Authorised Dealer by visiting the **Dealer Locator** page on this website. If there are no Authorised Dealers listed in your area, please **contact us** and we will be pleased to assist you.

Thank you for your interest in our products!